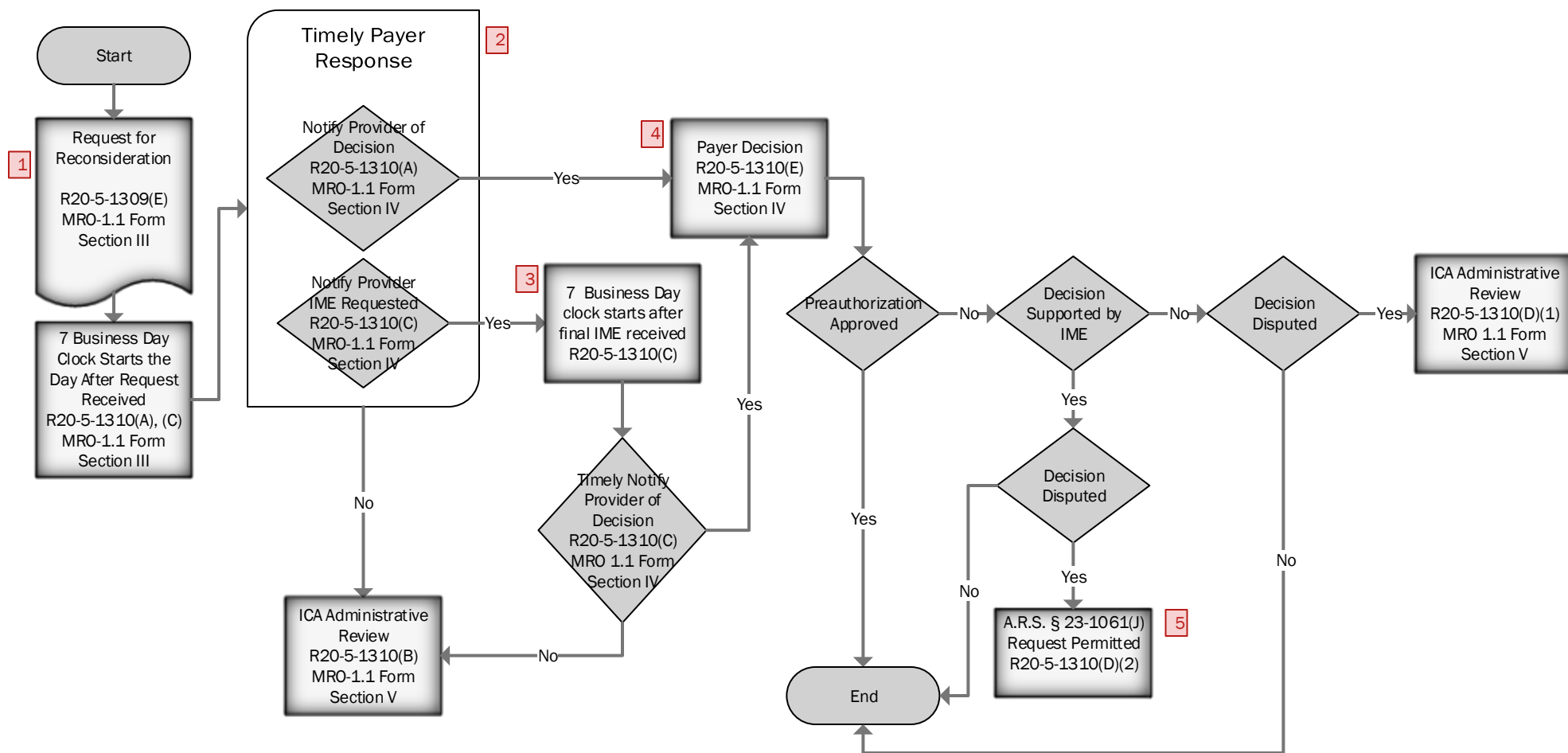


Industrial Commission of Arizona  
 Reconsideration Review Process  
 Effective October 1, 2018



**Note Reference**

1. A provider must use Section III of the MRO-1.1 Medical Treatment Preauthorization Form to request reconsideration. A request for reconsideration must attach a statement of the specific reasons and justifications to support the request and must attach supporting medical documentation.
2. A payer must use Section IV of the MRO-1.1 Medical Treatment Preauthorization Form to communicate a decision or to notify the provider that an IME has been requested.
3. A payer must send the provider a copy of the final IME report upon receipt.
4. A payer must provide a copy of its written decision to deny treatment or services to the injured employee or an authorized representative.
5. The administrative review process is not available for a decision that is supported by an IME.