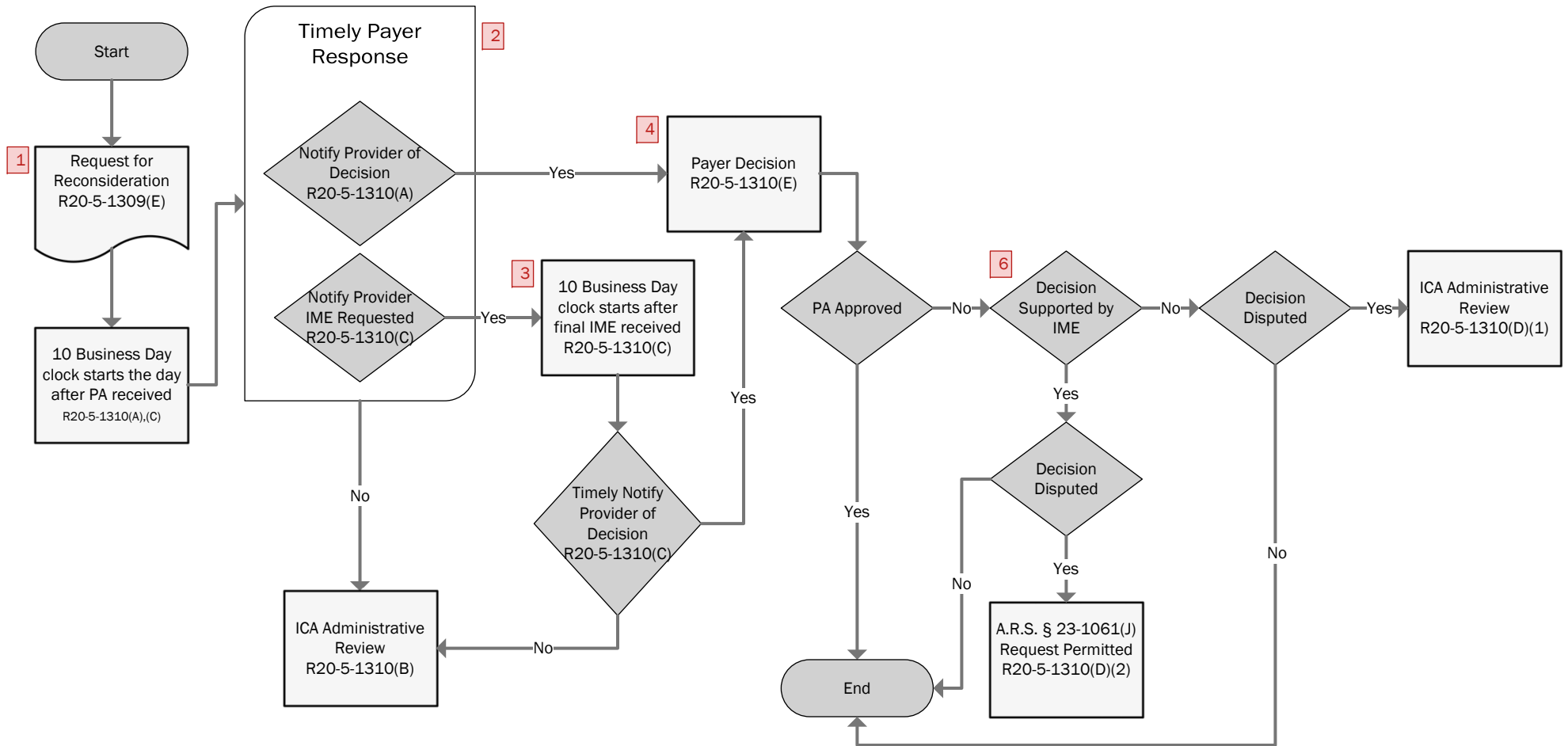


Industrial Commission of Arizona  
 Reconsideration Review Process  
 July 2016



**Note Reference**

1. Provider may use MRO-1 form to request reconsideration. Request for reconsideration must be in writing, must state the specific reasons and justifications to support request, and must include supporting medical documentation.
2. Payer may use MRO-1 form to communicate decision or notify provider that IME has been requested.
3. Payer must send Provider copy of final IME report upon receipt.
4. Payer decision must include the information listed in R20-5-1310(E). Payer must provide a copy of its written decision to deny treatment or services to the injured employee.
5. Administrative Review process is not available for a decision that is supported by an IME.