



INDUSTRIAL COMMISSION OF ARIZONA

Announcement: Extension of Out-of-State Adjuster Authorization Renewal Deadlines

On March 11, 2020, a public health State of Emergency was declared in Arizona to prepare for, prevent, respond to, and mitigate the spread of the 2019 novel coronavirus (COVID-19). Although the Industrial Commission of Arizona requires out-of-state adjusters to renew Arizona workers' compensation training and authorization every two years, the Commission is temporarily extending out-of-state adjuster authorizations under A.A.C. R20-5-130 for adjusters whose authorization expired or is set to expire between January 1, 2020, and August 15, 2020.

Out-of-State Adjusters Who Have Received Authorization from the Claims Division between January 1, 2018, and August 15, 2018:

Out-of-state adjusters who completed Claims Division training and received authorization between, January 1, 2018, and August 15, 2018, would normally be required to complete additional Claims Division training and renew their authorization between January 1, 2020, and August 15, 2020. Due to business interruptions associated with COVID-19, out-of-state adjusters whose authorizations have expired after January 1, 2020, or will expire before August 15, 2020, will remain temporarily authorized to handle Arizona workers' compensation claims in an out-of-state-office through August 31, 2020. Impacted adjusters, however, will be required to complete training and renew their authorization prior to August 31, 2020, either by completing the [Commission's internet-based training program](#) or by participating in the Commission's annual Claims Seminar.*

Out-of-State Adjusters Who Have Never Received Authorization from the Claims Division or Whose Authorization Expired Prior to January 1, 2020:

Out-of-state adjusters who have never completed training and received authorization from the Claims Division and out-of-state adjusters whose authorization expired (and was not renewed) prior to January 1, 2020, are not permitted under A.A.C. R20-5-130(B) to handle Arizona workers' compensation claims in an out-of-state office. Training and authorization for adjusters in this category continues to be available via the [Commission's internet-based training program](#).

***ICA Annual Claims Seminar, August 13-14, 2020:**

The ICA's annual Claims Seminar is tentatively scheduled for August 13-14, 2020, at the JW Marriott Camelback Inn. However, enrollment has not begun due to the current status of COVID-19 nationwide. The Commission is carefully monitoring the situation and is exploring all options to bring the Arizona Workers Compensation Community a safe and effective training program. Stay tuned for additional information.

For more information about the [Out-of-State Adjuster Authorization Program](#), please click [here](#) or contact Assistant Claims Manager Donald Denmon at 602-542-6691.