ICA CLAIMS SEMINAR
AUGUST 18 & 19

2022 CLAIMS SEMINAR

ARIZONA'S PREMIER WORKERS' COMPENSATION SEMINAR
2022 ICA Workers’ Compensation Claims Seminar
Arizona’s Premier Workers’ Compensation Education Event
JW Marriott Camelback Inn Scottsdale
August 18 & 19, 2022

NEW on Thursday: Sessions are now 1 ½ hours for more in-depth review. New course on Settlements!

7:30 - 8:00 Check-In/Continental Breakfast
8:00 - 9:30 Session One
9:30 - 9:50 Refreshment Break
9:50 - 11:20 Session Two
11:20 - 1:00 Lunch
1:00 - 2:30 Session Three
2:30 - 2:50 Refreshment Break
2:50 - 4:20 Session Four

Each course is offered twice daily

<table>
<thead>
<tr>
<th>Adjusting Overview*</th>
<th>Scheduled Permanent Disability *</th>
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<tbody>
<tr>
<td>How to comply with the AZ statutes, the role of ICA, and other essentials of AZ jurisdiction.</td>
<td>Review of ARS § 23-1044(B) (1-22) including how to rate extremities involving fingers.</td>
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<tr>
<th>Average Monthly Wage Calculations*</th>
<th>Unscheduled Permanent Disability*</th>
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<td>A deep dive into calculating Average Monthly Wage.</td>
<td>Overview of ARS § 23-1044(C-D) including post-injury earning considerations and maximizing apportionment.</td>
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<th>Hearing Process</th>
<th>Medical Resource Office Update</th>
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<td>Essentials for claims in hearing presented by the Chief and Vice Chief of the ALJ division.</td>
<td>Treatment Guidelines, Authorization Process, and Fee Schedule Discussion.</td>
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<th>Good Faith Claims Management</th>
<th>To Accept or Deny - that is the question</th>
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<tr>
<td>Two prominent AZ attorneys discuss how to optimize good faith and minimize bad faith/unfair claims processing.</td>
<td>Two prominent AZ attorneys review important legal concepts and case law to help you make better compensability determinations.</td>
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<th>OSHA Reporting</th>
<th>Settlements</th>
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<td>Join the ADOSH Director to discuss of reporting requirements and lessons learned on challenging cases. Session will include required reporting.</td>
<td>Two prominent AZ attorneys help you prepare your legal and medical file for a settlement.</td>
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*Required Course for First Time Adjuster Authorization
Friday, August 19, 2022

7:30 - 8:00
Check-In/Continental Breakfast

8:00 - 8:15
Welcome Activity .......................................................... ICA Claims

8:15 - 9:00
State of the ICA ............................................................. Dale Schultz, ICA Chairman
                James Ashley, ICA Director

9:00 - 10:15
ICA Community – Stakeholder Perspective.............................................
                Jonathan Hauer, Attorney, Snow, Carpio & Weekley, PLC
                Bonnie West, Paralegal, Snow, Carpio & Weekley, PLC

10:15 - 10:45
Refreshment Break

10:45 - 11:45
Legal Updates……………………………………………. Erwin Nepomuceno, Attorney, Manning & Kass, Ellrod Ramirez, Trester LLP
                Gaetano Testini, ICA Chief Counsel
                Angelica Simpson, Attorney, Morgan and Morgan

11:45 – 1:45
Lunch & The Lighter Side of Workers’
Compensation.......................................................... Neighborhood Comedy Theater, Mesa, AZ

1:45 - 2:45
Claims Division Panel – Minimizing Solicitations .................................
                Ruby Tate, Claims Manager
                Audrika Gavins, Asst Manager
                Melissa Smith, Ombudsman
                Cherry Neumann, Project Specialist
                Tina Brown, Business Analyst

2:45 - 3:15
Closing Remarks & Prize Drawing