2020 Workers’ Compensation Claims Seminar
Arizona’s Premier Workers’ Compensation Education Event
Thursday, August 13, 2020
Arizona Workers’ Compensation Claims A to Z
Interactive Web-based Learning

7:30 - 7:55 .......................................................... Log-In
7:55 - 8:00 .......................................................... The Director’s Welcome
James Ashley, Director
8:00 - 9:20 .......................................................... Session One - Compensability
Robert Wisniewski, Esq
Todd Lundmark, Esq
9:20 - 9:35 .......................................................... Break
9:35 - 10:30 .......................................................... Session Two - Active Claim Phase
Ruby Tate, ICA Claims Manager
10:30 - 10:45 .......................................................... Break
10:45 - 11:45 .......................................................... Session Three - Average Monthly Wage
Audrika Gavins, Assistant Claims Manager
Lisa Ramirez, W/C Claims Specialist
11:45 - 12:00 .......................................................... Break
12:00 - 12:45 .......................................................... Session Four - Scheduled Closure
Melissa Smith, Ombudsman
12:45 - 1:00 .......................................................... Break
1:00 - 1:45 .......................................................... Session Five - Unscheduled Closure
Bonnie Holly, Special Fund Manager
1:45 - 2:00 .......................................................... Closing Remarks

Out-of-State Adjuster Authorization
To receive authorization for out-of-state adjusting, the adjuster must participate in all classes both dates and successfully pass a post-test. When enrolling in the seminar, be sure to choose the ticket that indicates you are seeking Authorization.

General Inquiry & Technical Issues:
Please email seminar@azica.gov with a brief description including a phone number for assistance.
Friday, August 14, 2020

7:30 - 7:55 ............................................................................................................... Log-In

7:55 - 8:00 ............................................................................................................... The Chairman’s Welcome
Dale Schultz, ICA Chairman

8:00 - 9:00.....Pharmaceutical Fee Schedule: Understanding & Using the Guidelines
Charles Carpenter, MRO Program Manager
Jason Porter, Deputy Director

9:00 - 9:15 ............................................................................................................... Break

9:15 - 10:15 ............................................................................................................ Good Faith Claims Management
Tom Whitley, Esq
K. Casey Kurth, Esq

10:15 - 10:30 ........................................................................................................ Break

10:30 - 11:30 ........................................................................................................ Recent Legislation & Court Decisions
Gaetano Testini, Esq, ICA Chief Counsel
Kirk Barberich, Esq
Mark Mignella, Esq

11:30 - 11:45 ........................................................................................................ Break

11:45 - 1:00 ............................................................................................................. ALJ Hearing Process
Michael A. Mosesso, Esq., Chief Administrative Law Judge
C. Andrew Campbell, Esq., Vice Chief Administrative Law Judge
Melinda K. Poppe, Esq., Vice Chief Administrative Law Judge

1:00 - 1:15 ............................................................................................................. Break

1:15 - 2:15 ............................................................................................................. COVID-19 Medical Management
Spencer French, RN, MSN, CCM. SVP of Case Management Strategy
Orchard Medical

2:15 - 2:30 ............................................................................................................. Closing Remarks

General Inquiry & Technical Issues:
Please email seminar@azica.gov with a brief description including a phone number for assistance.
2020 ICA Workers’ Compensation Claims Seminar
Arizona’s Premier Workers’ Compensation Education Event
Virtual Seminar
August 13 & 14, 2020

Thank you to our 2020 Speakers

Spencer French, RN, MSN, CCM
Vice President of Case Management Strategy
Prior to joining the Workers’ Comp community Spencer graduated with his BSN degree from BYU-Idaho and worked as an RN in the ER, ICU and Med Surg Floor. He went on to complete his Master of Science in Nursing degree from the University of Phoenix where he then taught as a nursing instructor at BYU-Idaho for several years.
In his role, Spencer directs his staff of nurses to achieve positive claim outcomes by fostering a culture of critical thinking and continuing education. Since his time at Orchard Medical he has implemented an innovative catastrophic training program in 2015, assisted in the creation of an internal outcomes risk management program in 2017 and created a Covid-19 program in 2020 to assist clients with their injured workers who have contracted Covid-19.
Spencer lives in Highland, Utah with his wife, Charlene, and their five kids Kate, Bree, Jake, Crue, and Tyce. He volunteers regularly with the Special Olympics as a Basketball Coach and enjoys watching and playing sports, camping and riding ATV's, and spending time with his family.

Kirk Barberich
Location: Phoenix Phone: 602-279-9777 | Fax: 602-279-0925 Email: kirk@klbllaw.com
Area of Practice: 100% Workers' Compensation Defense since 1990.
Litigation Percentage: 100% of practice devoted to litigation
Certified Legal Specialties: Workers' Compensation, Arizona State Bar Board of Legal Specialization
Honors and Awards: AV Preeminent Rated - Martindale Hubbell. The Best Lawyers in America Professional Associations and Memberships: State Bar of Arizona, Maricopa County Bar Association
Pro Bono Activities: CLE Subcommittee
Fraternities/Sororities: Blue Key

R. Todd Lundmark has been a member of the State Bar of Arizona since 1981. He received his B.A., summa cum laude, from the University of Arizona in 1978, and his J.D. in 1981 from Arizona State University College of Law. Certified by the Arizona Bar as a workers' compensation specialist since 1991, he is a co-editor and co-author of the Arizona Workers' Compensation Handbook (State Bar of Arizona, 1992).

Casey Kurth is a senior partner in the law firm of Jardine, Baker, Hickman & Houston and has been a certified specialist in workers' compensation law since 1994. He graduated from Wabash College in 1984 and from the University of Tulsa College of Law in 1987. He has been recognized in America’s Best Lawyers from 1991 to the present; name in Phoenix Magazine is Top Lawyers and holds an AV/Preeminent rating from Martindale Hubble.
Robert E. Wisniewski, Esq.
Robert E. Wisniewski is a Certified Specialist, Workers’ Compensation, Arizona Board Legal Specialization. Since 1976, Mr. Wisniewski has devoted his practice to the representation of Arizona injured workers at more than 12,000 Industrial Commission Hearings, statewide in Arizona from his main office in Phoenix. He is a Fellow, The College of Workers’ Compensation Lawyers and Super Lawyer. He has represented both the Industrial Commission of Arizona and SCF Arizona as Special Counsel. In addition, he has consulted and associated on workers’ compensation lien issues/negotiation cases. He accepts referrals statewide and has litigated cases in every county in Arizona. He has done civil personal injury cases, both plaintiff and defense. He is conversant with lien practicalities and civil interface with workers’ compensation. He is a Board Member of Kids Chance of Arizona, a scholarship program for children of injured Arizona workers. He has lectured and written on Arizona Workers’ Compensation Lien Law for over 24 years and maintains a blog at www.Azhurtonthejob.com with updated lien information. He welcomes inquiry from attorneys.

Thomas C. Whitley
Taylor & Associates PLLC
Workers’ Compensation, Certified Specialist by State Bar of Arizona
Education
B.S., Biological Sciences, Creighton University 1971
J.D., Creighton University School of Law 1978
Tom has practiced in the area of workers’ compensation law since 1978. He is a former Administrative Law Judge with the Industrial Commission of Arizona and has served on the State Bar of Arizona's Workers' Compensation Advisory Commission for the Board of Legal Specialization, Co-Chaired the Workers’ Compensation Section and the Workers’ Compensation Education Committee of the State Bar of Arizona. Tom has been a lecturer for workers’ compensation seminars sponsored by the State Bar of Arizona, Arizona Trial Lawyers Association, Arizona Workers’ Compensation Claims Association, American Bar Association Workers’ Compensation and Employers’ Liability Committee, as well as the Industrial Commission of Arizona. He has been published in The Arizona Attorney and other State Bar of Arizona publications, and holds a Martindale-Hubbell AV Preeminent Peer Review Rating.

Charles Carpenter
Charles Carpenter is the Medical Resource Office Manager for the Industrial Commission of Arizona. While he has only been with the Industrial Commission for six months, he has been involved in healthcare for over 23 years. He owned and operated a chiropractic clinic for over 12 years in Phoenix where he gained valuable experience working with patients, payers, and a wide variety of healthcare providers. Additionally, he gained an appreciation of public health while working with the Maricopa County Department of Public Health on strategies and initiatives that address chronic disease in healthcare settings. His public health programs have received national awards from the National Association of Counties (NACo) and the National Association of County and City Health Officials (NACCHO).
2020 ICA Workers’ Compensation Claims Seminar
Arizona’s Premier Workers’ Compensation Education Event
Virtual Seminar
August 13 & 14, 2020

Jason Porter
Deputy Director/General Counsel

Jason Porter joined the Industrial Commission of Arizona in 2016 as the agency’s Chief Legal Counsel. He transitioned into the Director’s Office in July 2018 to serve as the Commission’s Deputy Director and General Counsel. Prior to joining the Commission, Mr. Porter worked in the private sector, where he represented clients in business and insurance-related litigation. Mr. Porter graduated from Brigham Young University with a bachelor of science in Mechanical Engineering and obtained his law degree from Sandra Day O’Connor College of Law at Arizona State University. Between 2008 and 2010, Mr. Porter clerked for the Honorable G. Murray Snow at the U.S. District Court for the District of Arizona and the Honorable Maurice Portley at the Arizona Court of Appeals. When he is not assisting the Commission with legal matters, Mr. Porter enjoys spending time with his family and watching his beloved Chicago Cubs.

Bonnie Holly is the Manager of the Special Fund Division of the Industrial Commission of Arizona. She has over 20 years of experience in the workers compensation industry having worked for insurance carriers and third party administrators managing all types of claims from medical only, catastrophic claim, uninsured employers, and apportionment. She has been in management several years now loves to train and mentor adjusters in all aspects of claim management. When Bonnie is not working, she loves nothing more than spending time camping and off-roading in the woods with her husband Ryan and dogs - Daisy, Duke, and Rosco.

Lisa Ramirez joined the Industrial Commission for exciting career opportunities the Workers Compensation field. She has worked in the past in W/C claims billing, medical bill coding, and has dabbled in longshore and liability claims. She was promoted from Special Fund administration to Claims Division Compliance Team and now part of the Awards Team establishing Average Monthly Wage. In her spare time, she chases around her active kids around the pool all summer.

Melissa Smith is the Ombudsman at the Industrial Commission of Arizona. She has been in the Arizona workers’ compensation industry for many years and has been helpful to all interested parties in her tenure with the ICA, with expertise in compliance and insurance processes. In her spare time, she is an active mother, grandmother, and foster parent.

Audrika Gavins is the Assistant Manager of the Awards Team in the Claims Division at the Industrial Commission of Arizona. Audrika is passionate about her work in the Arizona Workers’ Compensation industry with over 30 years’ experience. Audrika enjoys leading several committees in her church, and spending time with her children and grandchildren.

Ruby Tate has been the Claims Manager of the Claims Division of the Industrial Commission of Arizona since February of 2018. She has over 15 years’ experience in Arizona Workers’ Compensation, having worked her way through the tiers of workers’ compensation claims adjusting. Ruby’s experience includes several years as an IEA instructor teaching Basic and Advanced Workers’ Compensation (WCCA and WCCP designations). When Ruby is not working at the ICA, she is a supporter of the local art communities, a voracious movie-watcher, and Vespa rider.

General Inquiry & Technical Issues:
Please email seminar@azica.gov with a brief description including a phone number for assistance.