



Notice

In-Person Hours Temporarily Modified at ICA Phoenix Office

Dear Stakeholder,

For the remainder of the week (6/2/2020 - 6/5/2020) the ICA will continue to limit in-person business at the Phoenix office (800 West Washington St., Phoenix, AZ 85007) to the hours of 8:00am - 3:00pm.

Although the ICA Phoenix building will be closed to in-person business after 3:00pm, ICA operations will continue via staff members working remotely. During this temporary change to in-person business hours, please ensure that all **hand-delivered correspondence, forms, and other documents intended for the ICA Phoenix office arrive before 3:00pm**. ICA stakeholders and customers are strongly encouraged to leverage online resources such as ICA Community "upload," online forms, and fax to submit correspondence and other documents to the ICA.

As a reminder, doing business remotely with the ICA is simple and easy. Online services, which are available from the comfort of your home or office, include:

- [Online Fillable Forms](#) - The ICA website contains a library of online forms, which can be filled out and submitted to the ICA electronically.
- [ICA Community](#) - Workers' compensation forms for injured workers, employers, and insurance carriers can be quickly and easily completed and submitted to the ICA in the ICA's new Claims/ALJ portal. In addition to fillable forms, the ICA Community allows interested parties to obtain complete access to Claims and ALJ records and electronically submit documents to the ICA. ICA Community resources and training materials are available [here](#).
- [ICA Online Payment Portal](#) - Payments to the ICA can be completed quickly and securely online by visiting the ICA Payment Portal.
- [ICA Online FAQs and Support Resources](#) - The ICA website (www.azica.gov) has been redesigned to make it faster and easier for stakeholders and customers to find needed information and get answers to their questions.

Please visit www.azica.gov for key contact information for ICA Divisions and services.

Thank you for your cooperation.

Contact

Name: Trevor Laky
Title: Chief of Legislative Affairs and Public Information Officer
Phone: 602-542-4478
Email address: trevor.laky@azica.gov

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