



# New Laws Impacting Claims Handling & Claims Manual Update

Phoenix — 09/10/2025

Dear Stakeholder,

## **SB1551 Changes are Effective for claims filed on or after September 26, 2025**

\*\*\*We recommend saving the link to the [2025 Claims Manual](#) instead of downloading it to ensure you have the most recent version. We will be updating it as a live resource.\*\*\*

### A.R.S. § 23-1045 - dependent allowance increased

Claims filed September 26, 2025, under the statutory qualifying circumstances are eligible for the increase of dependent benefits of \$100 monthly. The filing date is the date the ICA receives the legal filing of a claim or the carrier's acknowledgement of a claim via a Notice of Claim Status, absent a 102/407.

To locate the filing date, please visit the claim in Community and locate the first Workers Report of Injury (407) or Worker's and Physician's Report of Injury (102). If those are not present in the file, review the first Notice of Claim Status (104). Open the document and review the date stamp on the upper left side. It will state "Received by ICA on \*date\* \*time\*". The stamp represents the date the document was received by ICA and the legal filing date.

The 2025 Claims Manual has been updated. The newest version, dated August 28, 2025, contains the correct calculations.

### A.R.S. § 23-901 -.Third Party Administrator (TPA)

Effective September 26, 2025, a TPA is considered an interested party to a workers' compensation claim along with authorized representatives. ICA Claims & ALJ divisions will be working on system upgrades to accommodate the amended statute. The third-party administrator will be added as a party to the claim if the notices received by the ICA indicate that a TPA is involved. Per A.R.S. § 23-1061(M), the carrier or self-insured employer will continue to be notified of new claims. The carriers and third-party administrators will have new reporting requirements. More information will be forthcoming

### A.R.S. § 23-901 - Electronic Service

Effective September 26, 2025, Email service is allowed unless the receiving party opts out.

For Questions or Assistance, please reach out to [Claims@azica.gov](mailto:Claims@azica.gov) or visit [www.azica.gov/claims-division](http://www.azica.gov/claims-division)

Regards,

The Industrial Commission of Arizona

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