

# Current 2025 Claims Seminar Manual

- ▶ Scan and Download the current
- ▶ 2025 ICA Claims Seminar Manual



**Adjuster Authorization Program**

Program Information   Internet Based Training   **Class Registration**

To enroll in upcoming class webinar, click: Upcoming Classes below.

**Technical Requirements**

The ICA uses the Google Suite; and webinars are conducted with Google Meets. The transition to G Suite may require participants to have a Google Account. Before the registering for a class, please confirm with your IT department that you are able to:

- Achieve connectivity to our resources such as the Google Meet. Install or use Google Chrome as it is the preferred browser.

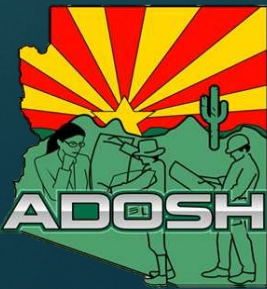
If you experience problems after the above steps have been followed, feel free to contact the Commission at the number and/or email toward the bottom of this page.

**Upcoming Classes**  
ONLINE  
CLASSES

**My Enrolled Classes**  
ENROLLMENT

**My Attended Classes**

**Adjuster Authorization?**  
**Log into Community Account &  
Register in 'Class Registration'**



# ICA Mailing list

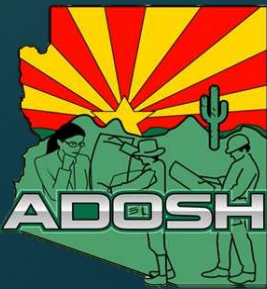
- ▶ Stay connected and find out What's New! Scan and Get registered for current news about the Industrial Commission of Arizona.



# ADOSH UPDATE

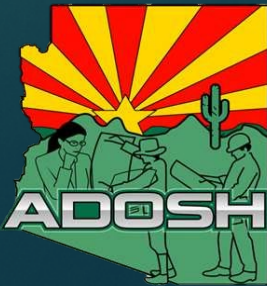
BRIAN A. HUDSON – ADOSH DIRECTOR  
LELAND WITTMAN, ADOSH – CET SUPERVISOR

2025 CLAIMS SEMINAR



# BRIAN A. HUDSON

## ADOSH DIRECTOR

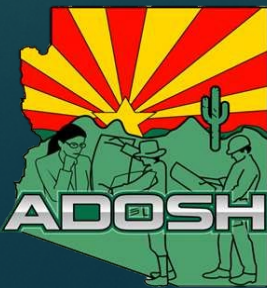


# Mission:

*“Protection of life, health, safety and welfare of Arizona’s most valuable assets.”*

# Vision:

*“ADOSH’s vision is to be a leader in occupational safety and health by making Arizona’s workplaces as safe and healthy as possible.”*



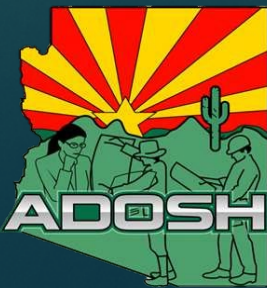
# 2023 Work Injury Costs

Data Source – National Safety Council (NSC)

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8/25/2025

- ▶ Total Cost: \$176.5 Billion
  - ▶ *All injury-related costs nationwide*
- ▶ Per Worker: \$1,080
  - ▶ *Average cost spread across all U.S. workers*
- ▶ Per Death: \$1.46 Million
  - ▶ *Includes wage losses, medical and admin costs*
- ▶ Per Medically Consulted Injury: \$43,000
  - ▶ *Covers wage losses, medical, admin, and employer costs*



# DAYS LOST TO WORK INJURIES -2023 Overview

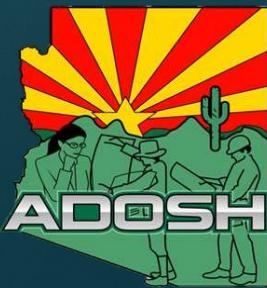
Data Source – National Safety Council (NSC)

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8/25/2025

- ▶ Total days lost in 2023 - 103,000,000
- ▶ Due to injury in 2023 – 70,000,000
- ▶ Due to injuries in prior years – 33,000,000
- ▶ Future projected days lost from 2023 injuries – 55,000,000

Days lost estimates do not include time lost by people with nondisabling injuries or other people directly or indirectly involved in the incidents.

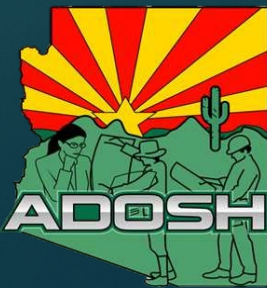


# WHAT HAS OSHA DONE?

- ▶ Prior to establishment of OSHA, over 14,000 fatalities per year on average in United States
- ▶ 2023 (US Bureau of Labor Statistics) 5,283 fatalities
  - ▶ This is a decrease of 3.7% from the 5,486 that were reported in 2022.
- ▶ Fatalities have dropped significantly by 2/3, or nearly 60% due to creation of OSHA

## Why was OSHA created?

- 14,000 employees died annually from job-related injuries and illnesses
- Nearly 2.5 million employees were disabled
- Ten times as many person-days were lost due to job-related disabilities than from strikes
- 300,000 new cases of occupational disease



# LESS INJURIES = LESS CLAIMS LESS CLAIMS = MORE PROFIT

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8/25/2025

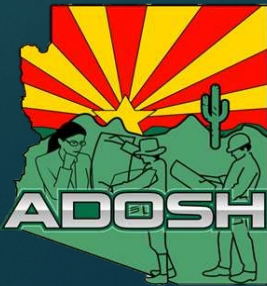
- ▶ 1<sup>ST</sup> Priority is ALWAYS keeping employees safe and free from recognized hazards in the work-place.
- ▶ Secondary benefit is simple. Less injuries are less claims, which is less money spent out on medical processes, equipment, etc.
- ▶ Less money spent out on claims allows for greater profits for organizations
- ▶ SAFE COMPANIES = SUCCESSFUL COMPANIES

## General Duty Clause

### ● Section 5(a)(1) of the OSH Act

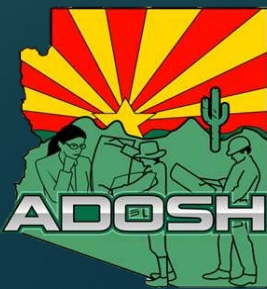
- ▶ “Each employer shall furnish to each of his employees employment and a place of employment which is free from recognized hazards that are causing or likely to cause death or serious physical harm to his employees.”

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# RECORD KEEPING

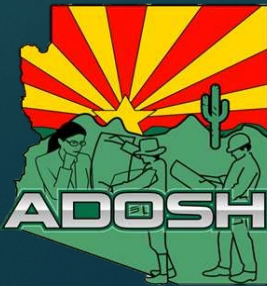
- ▶ Most companies need to complete OSHA injury and recordkeeping Forms except:
  - ▶ Small employer with 10 or less employees at all times during the year
  - ▶ Low-hazard industry exemption (see 29 CFR 1904 Subpart B App A)
- ▶ What is reported
  - ▶ Cases caused by events at work
  - ▶ Cases contributed by events at work
  - ▶ Cases significantly aggravated by events at work
- ▶ Resources
  - ▶ Recordkeeping Webpage  
<https://osha.gov/recordkeeping>
  - ▶ Q&A Search web page  
[https://www.osha.gov/recordkeeping/faq\\_search/index.html](https://www.osha.gov/recordkeeping/faq_search/index.html)
- ▶ Recording work related injury/illnesses:
  - ▶ Death
  - ▶ Loss of Consciousness
  - ▶ Restricted duty/job transfer
  - ▶ Medical Treatment beyond 1<sup>st</sup> Aid
  - ▶ Significant diagnosed injury
  - ▶ Needlestick/sharps injury
  - ▶ Hearing Loss
  - ▶ Tuberculosis

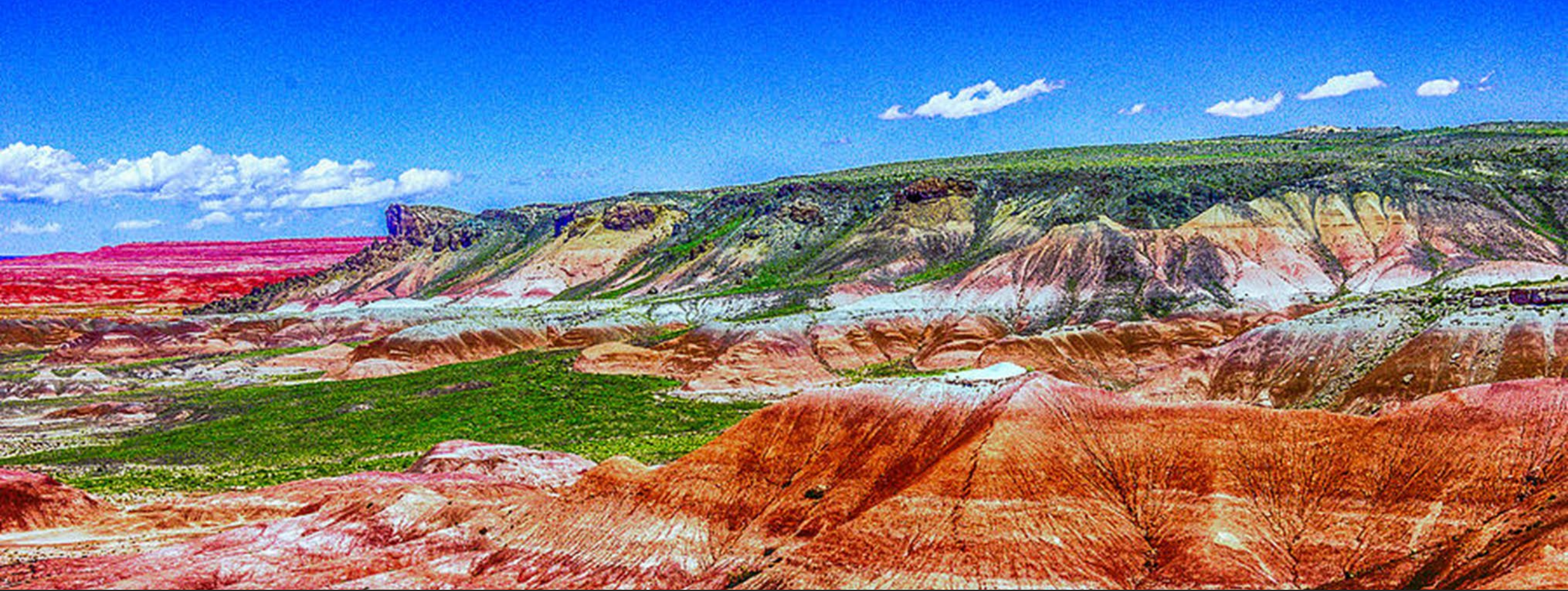


# Leland Wittman

## ADOSH – CET Supervisor

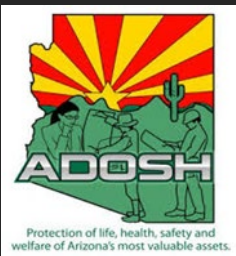
CONSULTATION UPDATE





# ADOSH Consultation Section

Area Offices



# Consultation Services

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- ❑ Meet the Consultation offices of ADOSH
  - Phoenix Office
  - Tucson Office
- ❑ Free On-Site Safety and Health Services for Small Businesses (250 employees or fewer at the establishment or no more than 500 employee's corporation-wide)
  - Serving the Small Business Community
  - What is a Consultation Visit and How Does It Work?
- ❑ On-Site Consultation Program
- ❑ Benefits of Using Consultation Services
- ❑ Role of the Consultant

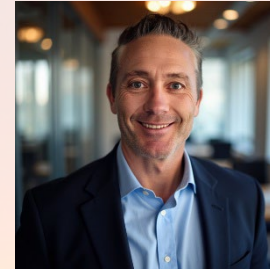
# Phoenix Consultation Section Organizational Chart

Phoenix Office:  
800 W. Washington St.  
Phoenix, AZ 85007  
Phone: (602)542-5795  
Fax: (602)542-1614

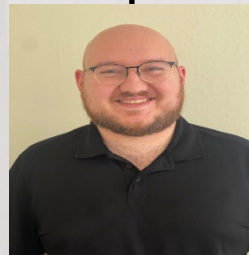


# Tucson Consultation Section Organizational Chart

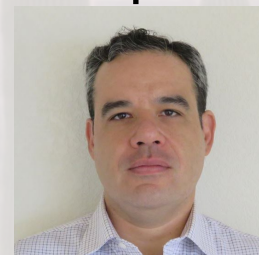
Tucson Office:  
2675 East Broadway  
Tucson, AZ 85716  
Phone: (520)628-5478  
Fax: (520)322-8008



Interim  
Tucson  
CET Supervisor



**Martin Hoyos**  
Safety Consultant



**Charlie Preciado**  
Safety Consultant



**Vacant**  
Industrial Hygienist  
Consultant



**Vacant**  
Training Officer

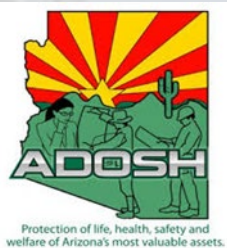


# FREE ON-SITE SAFETY AND HEALTH SERVICES FOR SMALL BUSINESSES

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## Servicing the Small Business Community

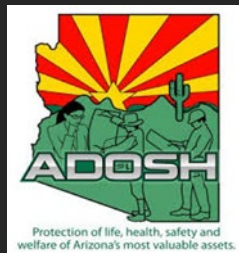
The Arizona Division of Occupational Safety and Health (ADOSH) provides free and confidential safety and health training to any size business committed to improving workplace safety and health.



# WHAT IS A CONSULTATION VISIT AND HOW DOES IT WORK?

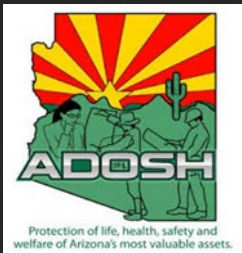
A Consultation Visit is a voluntary activity conducted at the request of an employer. The employer's only obligation is to correct any serious, unsafe or unhealthful working conditions discovered by the consultant within a reasonable time frame.

- Request for Services
- Initial Meeting
- Walk-through
- Closing Conference and Follow-up
- Correcting Hazards



# Request for Services

The consultant discusses the employer's specific needs and sets a date for a visit that is convenient to both the employer and consultant.



# Initial Meeting

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The consultant arrives at the worksite for the scheduled visit and conducts an opening conference with the employer and employee representative to explain the consultant's role and the obligations of the employer.



Protection of life, health, safety and welfare of Arizona's most valuable assets.



# Walk-Through

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Together, the employer, employee representative, and the consultant examine conditions in the workplace and the consultant evaluate potential hazards, physical work practices and the employer's safety and health management program.



# Closing Conference and Follow-up

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The consultant reviews detailed findings with the employer and employee representative in a closing conference. The employer will learn not only what improvements are needed but also what is being done right, as well. Following the closing conference, the consultant sends the employer a detailed written report explaining the findings and confirming any abatement schedules.

# Correcting Hazards

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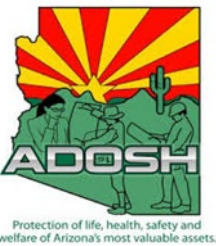
When a situation is determined as a serious hazard, the consultant will assist the employer to develop a specific plan to correct the hazard within a reasonable time frame. In rare instances, where the consultant finds an imminent danger situation during the walk-through, the employer must take immediate action to protect workers.

# On-Site Consultation Program

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- ✓ Workers' comp costs cutting into profits?
- ✓ Do you worry that a serious workplace injury could disrupt or even shut down your business?
- ✓ Can't afford to hire a safety consultant?

If so, ADOSH's **FREE** and **CONFIDENTIAL** consultation program may be perfect for you!



# Benefits of On-Site Consultation Program

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Our consultants are experts in identifying workplace hazards and making recommendation to eliminate hazards with the goal o improving workplace safety and health.

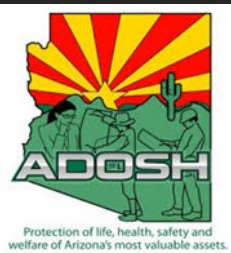
## Businesses have benefited from ADOSH's On-Site Consultation Program by:

- Reducing worker injury and illness rates;
- Decreasing workers' compensation costs;
- Improving worker morale;
- Increasing productivity;
- Recognizing and removing hazards from your workplace; and
- Improving safety



# ADOSH Consultation

## Role Of The Consultant



# Role Of The Consultant

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## Consultants will:

- Help employers recognize hazards in the workplace;
- Assist employers in developing or maintaining effective safety and health management programs;
- Suggest general approaches or options for solving a safety or health problem;
- Identify resources available if an employer needs further assistance;
- Provide employers with a written report summarizing findings; and
- Provide safety and health training.

## Consultants will not:

- Issue citations or propose penalties for violations of ADOSH Standards



# Thank you

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Leland Wittman

602-542-1694

[leland.wittman@azdosh.gov](mailto:leland.wittman@azdosh.gov)

[www.AZICA.GOV](http://www.AZICA.GOV)