# MINUTES OF MEETING OF THE INDUSTRIAL COMMISSION OF ARIZONA

Held at 800 West Washington Street Phoenix, Arizona 85007 Thursday, November 30, 2023 – 1:00 p.m.

Present:

Dennis P. Kavanaugh

Chairman

Joseph M. Hennelly, Jr.

Vice Chair

D. Alan Everett

Commissioner

Maria Cecilia Valdez

Commissioner

Gaetano J. Testini

Director

Afshan Peimani

Chief Legal Counsel

Lisa Padgett

Deputy Director

Trevor Laky

Legislative Affairs Chief/Public Information Officer

Renee Pastor

Self-Insurance

Kamen Kovatchev

Accounting (Telephonic)

Mark Norton

ADOSH Director

Phil Murphy

**Assistant ADOSH Director** 

Brandt Smith

ADOSH Supervisor

Joel Loranger

ADOSH Compliance

Michael Bryant

ADOSH Compliance

Andy Campbell

Chief Administrative Law Judge

Marilyn Carter Anna Maria Stonerock HR Manager

Anna Maria Stone Yvonne Borunda

ADOSH Admin Legal Admin

Kara Dimas

**Commission Secretary** 

Chairman Kavanaugh convened the meeting at 1:08 p.m. In attendance, confirmed by roll call were Anne Ryman (ABC15); Stephanie Hefner (Snell and Wilmer); Dorothy Schulte (Perfecta Reporting); Ron Brown; Richard Biggs; Arturo Fernandez (Designing Commercial Interiors, Inc.); and Jeff Homer (Sumto). Also in attendance on the telephone, confirmed by roll call were Arvin del Rosario and Gail Flannery (AM Risk); James Meehan (Parker-Hannifin); and Lori Becker (Ruan Transportation Management System, Inc.).

Public Hearing for Discussion and/or Action pursuant to A.A.C. R20-5-1534 to set Premium Calculation Rates and a schedule of Deviation Rates for Calendar Year 2024.

Chairman Kavanaugh welcomed interested parties to the public hearing which gives stakeholders another opportunity to comment on staff proposals regarding the 2024 Self-Insurers Rate Development, which has been posted on the Commission's website for the last month. Ms. Pastor, the Self-Insurance Administrator provided a brief overview of the Staff Proposal.

Ms. Pastor provided some history on self-insurance, code 7219 for short and long haul trucking and the new codes for them, 8829 was NCCI discontinued and is now 8411 for volunteer codes and the new breakdown codes for the 8411 series. She reviewed the three scenarios in the staff proposal.

Vice Chair Hennelly and Ms. Pastor discussed using NCCI rates as a model for the data for information codes and she provides that information to the actuarial for their review of the rates.

There were no public comments addressed to the Commission during the Public Hearing.

Chairman Kavanaugh noted that the record is now closed and concluded the 2024 Self-Insurer Rate Development Hearing.

Commissioner Valez moved to accept the recommendation of staff to adopt Scenario One which includes rates capped at 25% for those payroll classification codes that were undervalued by NCCI. This option has a 3.5% average rate increase from the prior year. Vice Chair Hennelly seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

A written transcript of the Public Hearing is attached hereto.

## Approval of Minutes of November 16, 2023 Regular Meeting Minutes.

Commissioner Everett moved to approve the Minutes of the November 16, 2023 regular session meeting and Vice Chair Hennelly seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

## Consent Agenda:

All items following under this agenda item are consent matters and will be considered by a single motion with no discussion unless a Commissioner asks to remove an item on the consent agenda to be discussed and voted on separately. The Commission may move into Executive Session under A.R.S. § 38-431.03(A)(2) to discuss records exempt by law from public inspection. Legal action involving a final vote or decision shall not be taken in Executive Session. If such action is required, then it will be taken in General Session.

- a. <u>Approval of Requests for Renewal of Self-Insurance Authority</u>.
  - 1. Concrete Reinforcements, Inc.
  - 2. Parker-Hannifin Corporation
  - 3. Ruan Transportation Management Systems, Inc.
  - 4. The Procter & Gamble Company

Vice Chair Hennelly moved to approve the items on the Consent Agenda and Commissioner Everett seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

Discussion and Action of Arizona Division of Occupational Safety and Health Proposed Citations and Penalties.

Chairman Kavanaugh discussed the purpose of and process for the Commission's consideration of ADOSH citations and proposed penalties.

Clean Sweep Property Services

4187 W Kitty Hawk Wy

Fatality/Catastrophe

Years in Business: Empl. Covered by Inspection: 18 1

Chandler, AZ 85226 Site Location:

S. Price Rd & W. Armstrong Pl.

Chandler, AZ 85286

Inspection No:

FC-2023-A7717-0119

Inspection Date:

July 7, 2023

NON-SERIOUS – Citation 1 –

a) The employer did not report within 8-hours the death of an employee resulting from a workrelated incident. 29 CFR 1904.39(a)(1)

Div. Proposal - \$1,000.00

Formula Amt. - \$0.00

TOTAL PENALTY -

\$1,000.00

TOTAL FORMULA AMT. -\$0.00

Mr. Norton discussed ADOSH's inspection, summarized the citation and proposed penalty.

Commissioner Valdez moved to approve the citation and proposed penalties as presented and Commission Everett seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

Mr. Norton noted the next two files were related.

DC Gencon HVAC LLC

3283 West Wheatfield Place

Tucson, AZ 85741

Fatality/Catastrophe

Years in Business:

Empl. Covered by Inspection:

18 1

Site Location:

2945 N Flowing Wells

Tucson, AZ 85705

Inspection No:

FC-2023-JL680-0005

Inspection Date:

July 3, 2023

Mr. Norton summarized ADOSH's investigation and reviewed the file and photographs. ADOSH was not recommending a citation for DC Gencon HVAC LLC.

The Commission took no action.

DC Crane LLC

6350 South Fontana Avenue

Site Location:

Tucson, AZ 85706

Unprogrammed Related

Empl. Covered by Inspection:

Years in Business:

5

1

2945 N Flowing Wells

Tucson, AZ 85706

Inspection No:

UR-2023-JL680-0006

Inspection Date:

July 3, 2023

<u>WILLFUL-SERIOUS</u> – Citation 1 - Item 1 –

a) 2945 N Flowing Wells, Tucson, AZ 85706: One employee operated a 26-ton crane (National Crane model number 900A) within 2 feet of a 5 KVA electrical line while setting an AC unit on the rooftop. 29 CFR 1926.1408(a)(2)

## SERIOUS – Citation 2 - Item 1 –

a) 2945 N Flowing Wells, Tucson, AZ 85706: One employee operated a 26-ton National Crane model number 900A crane with a damaged/cut sling used to lift a 681 pound Air-Conditioner Unit. 29 CFR 1926.251(d)(6)

Div. Proposal - \$2,679.00

Formula Amt. - \$2,679.00

#### SERIOUS – Citation 2 - Item 2a –

a) 2945 N Flowing Wells, Tucson, AZ 85706: One employee operated a 26-ton (National Crane model number 900A) crane without a monthly inspection being documented. 29 CFR 1926.1412(e)(3)(i)

Div. Proposal - \$2,679.00

Formula Amt. - \$2,679.00

## SERIOUS - Citation 2 - Item 2b -

a) 2945 N Flowing Wells, Tucson, AZ 85706: One employee operated a 26-ton (National Crane model number 900A) crane without an Annual/Comprehensive inspection. 29 CFR 1926.1412(f)(1)

Div. Proposal - \$0.00

Formula Amt. - \$2,679.00

TOTAL PENALTY - \$141,969.00

TOTAL FORMULA AMT. - \$32,144.00

Mr. Norton discussed ADOSH's inspection, summarized the citation and proposed penalty.

Chairman Kavanaugh appreciated the thoroughness and report. With respect to the Citation 1, the Field Operations Manual ("FOM") suggests or requires a size adjustment of 80% for this particular matter. The second issue for discussion, Arizona Revised Statutes § 23-418.01, , provides the Commission the ability to levy a separate civil penalty of \$25,000.00 payable to the next of kin.

Vice Chair Hennelly and Mr. Norton discussed the additional information in the file revealed by the investigation that supports the willful determination, and that the willful determination was reviewed by the Legal Division.

Vice Chair Hennelly noted he understands the comments about ameliorating the 80% adjustment based on the size of the entity, it is a company that has two employees that are co-owners and operators.

Vice Chair Hennelly moved to approve the citation and proposed penalties as presented and impose a \$25,000.00 willful civil penalty directed to the next of kin.

Chairman Kavanaugh noted that it does not include any change to the recommended penalty.

Vice Chair Hennelly confirmed that it does not and mainly because of the size of the company.

Commissioner Valdez seconded the motion. Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. Chairman Kavanaugh voted nay only on

the issue of deleting the 80% size adjustment and felt it should be deleted, but he supported the overall recommended violation citations. The motion passed with a three to one vote.

Designing Commercial Interiors, Inc.

23139 West Hammond Lane

Buckeye, AZ 85326

Site Location:

1558 S Signal Butte Rd

Mesa, AZ 85209

Inspection No:

PP-2023-JW184-0013

Inspection Date: July 12, 2023

Program Planned

Years in Business: 23

Empl. Covered by Inspection:

4

32

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## SERIOUS – Citation 1 - Item 1 –

a) South area of the building: Two employees were exposed to a loaded Hilti powder actuated tool model # DX 351 serial # 290597 that was left unattended while the employees cleaned up another work area. 29 CFR 1926.302(e)(6)

Div. Proposal - \$3,349.00

Formula Amt. - \$3,349.00

TOTAL PENALTY - \$3,349.00

TOTAL FORMULA AMT. - \$3,349.00

Mr. Norton discussed ADOSH's inspection, summarized the citation and proposed penalty, and reviewed the photographs.

Mr. Fernandez stated the foreman was working with a power tool and was pulled out by one of the Compliance Officers and left the tool behind for 15-20 minutes not two hours.

Chairman Kavanaugh confirmed Mr. Fernandez's comments that the foreman was pulled away to meet with one of the ADOSH inspectors for a period of time.

Mr. Norton stated on review of the case file ADOSH documented at the time of the inspection the power tool was left unattended for two hours.

Commissioner Everett moved to approve the citation and proposed penalty as presented and Vice Chair Hennelly seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

Mega Metals, LLC

Program Planned Years in Business:

1325 N 22nd Ave Phoenix, AZ 85009

Empl. Covered by Inspection:

Site Location:

1325 N 22nd Ave

Inspection No:

Phoenix, AZ 85009 PP-2023-T3633-0127

Inspection Date:

September 14, 2023

## SERIOUS – Citation 1 - Item 1a –

a) King Kong crusher area: The flywheel on the American Pulverizer brand crusher (King Kong), unknown model and serial number, the bottom of which was approximately six feet eleven inches above the floor, did not have a guard installed. 29 CFR 1910.219(b)(1) Div. Proposal - \$5,645.00 Formula Amt. - \$5,645.00

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#### SERIOUS – Citation 1 - Item 1b –

a) King Kong crusher area: The drive belts on the American Pulverizer brand crusher (King Kong), unknown model and serial number, did not have a guard on the bottom side of the belts. 29 CFR 1910.219(e)(3)(i)

Div. Proposal - \$0.00

Formula Amt. - \$5,645.00

TOTAL PENALTY - \$5,645.00

TOTAL FORMULA AMT. - \$11,290.00

Mr. Norton discussed ADOSH's inspection, summarized the citation and proposed penalties, and reviewed the photographs.

Commissioner Everett confirmed that 7 feet is the standard and this was 6 feet 11 inches, so 1 inch for that particular violation, the belts were within the 7 feet.

Vice Chair Hennelly and Mr. Norton discussed abatement of the missing safety guard which had been off for a couple years but was reinstalled following the inspection..

Commissioner Valdez moved to approve the citation and proposed penalties as presented and Chairman Kavanaugh seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

Platinum Framing And Drywall LLC

Complaint

7933 East Plata Avenue

Years in Business:

Empl. Covered by Inspection:

1

50

Mesa, AZ 85212

10060 W Desert River Blvd

Glendale, AZ 85305

Inspection No:

Site Location:

CP-2023-JR339-0008

Inspection Date:

June 6, 2023

#### SERIOUS – Citation 1 - Item 1a –

a) Building B: Two employees were framing a second story roof, approximately 20' off of the ground, utilized personal fall protection systems with anchorages installed without the supervision of a qualified person. 29 CFR 1926.502(d)(15)(ii)

Div. Proposal - \$6,697.00

Formula Amt. - \$6,697.00

## <u>SERIOUS</u> – Citation 1 - Item 1b –

a) 10060 W Desert River Blvd: Two employees were framing a second story roof, approximately 20' off of the ground, without first receiving training on fall protection. 29 CFR 1926.503(a)(1)

Div. Proposal - \$0.00

Formula Amt. - \$6,697.00

TOTAL PENALTY - \$6,697.00

TOTAL FORMULA AMT. - \$13,394.00

Mr. Norton discussed ADOSH's inspection, summarized the citation and proposed penalties, and reviewed the photographs.

Commissioner Everett moved to approve the citation and proposed penalties as presented and Commissioner Valdez seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

Sedona Bottling Company, LLC

120 N 57th Dr, Ste 1 Phoenix, AZ 85043

Site Location: 120 N 57th Dr, Ste 1

Phoenix, AZ 85043

Inspection No:

PP-2023-T3633-0126

Inspection Date:

September 13, 2023

## SERIOUS – Citation 1 - Item 1 –

a) 120 N 57th Ave, Ste 1, Phoenix: Employees did maintenance work on bottling equipment including lubrication and conveyor motor changes, and the company had not established an energy control procedure which included employee training and periodic inspections. 29 CFR 1910.147(c)(1)

Div. Proposal - \$3,349.00

Formula Amt. - \$3,349.00

TOTAL PENALTY - \$3,349.00

TOTAL FORMULA AMT. - \$3,349.00

Program Planned

Years in Business:

Empl. Covered by Inspection:

Mr. Norton discussed ADOSH's inspection, summarized the citation and proposed penalty, and reviewed the photographs.

Commissioner Everett moved to approve the citation and proposed penalty as presented and Vice Chair Hennelly seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

SRT Autoworks LLC

Complaint

2017 w rose garden ln

Years in Business:

Empl. Covered by Inspection:

7

4

30

Phoenix, AZ 85027

2017 W Rose Garden In.

Phoenix, AZ 85027

Inspection No:

Site Location:

CP-2023-VM508-0009

Inspection Date:

August 30, 2023

## SERIOUS – Citation 1 - Item 1 –

a) Shop: Three employees were required to work in a shop where four 55-gallon drums of Category 2 Torco Racing Fuels T85 gasoline were located outside of an inside storage area. 29 CFR 1910.106(e)(2)(ii)(b)(2)

Div. Proposal - \$3,349.00

Formula Amt. - \$3,349.00

TOTAL PENALTY - \$3,349.00

TOTAL FORMULA AMT. - \$3,349.00

Mr. Norton discussed ADOSH's inspection, summarized the citation and proposed penalty.

Commissioner Valdez moved to approve the citation and proposed penalty as presented and Vice Chair Hennelly seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

Discussion and Action of Attorney Fee Petition.

Grajeda and Dotson - Ms. Peimani summarized that the Applicant, Mr. Dotson, hired Mr. Grajeda, with the typical fee agreement of 25% of benefits, and Mr. Grajeda was paid for a period of time. The payments for work for the last year was the subject of the dispute. Mr. Dotson did not feel that Mr. Grajeda should receive any more fees and was upset about how the hearing was handled and the delay in receiving the decision. Mr. Grajeda reported he worked about 12.46 hours during the past year on the file. Based on what was presented in the petition, the work performed was fair and the Applicant did benefit from the work performed. It is the Legal Division's recommendation that Mr. Grajeda receive payment for the reasonable 12.46 hours, and based on the new approved fee hourly rate of \$290.00, he would be owed \$3,613.40 and deducting \$2,000.00 that has already been received. It is the Legal Divisions recommendation that the Commission approve the remaining \$1,613.40 be awarded to Mr. Grajeda.

Vice Chair Hennelly moved to adopt the recommendation from the Legal Department for the Findings and Award granting attorney's fees in the amount of \$1,613.40 and Commissioner Everett seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

Discussion and/or Action regarding the consideration of candidates for appointment to the position of Administrative Law Judge pursuant to A.R.S. § 23-108.02(A). The Commission may move into Executive Session for the purposes described in A.R.S. § 38-431.03(A)(1) and (A)(3).

Judge Campbell noted there were three applications selected for a position in the Phoenix office. Judge Campbell presented three candidates that were interviewed and for the Commission's consideration and recommended and ranked Candidate #2, then Candidate #1 and Candidate #3 for the position, all are qualified candidates. Candidate #2 has a much greater experience specifically in workers' compensation and has previously served at the Commission.

Vice Chair Hennelly asked if it would be appropriate to allow Judge Campbell authority to hire one candidate and also have authority to hire the next candidate should the first candidate decline.

Chairman Kavanaugh commented he was comfortable with Vice Chair Hennelly's suggestion, Judge Campbell has done all of the work and it is current and from time to time issues can arise, and it is important to have the authority so that we can have a seamless transition and maintain the number of ALJs for the work to be done.

Vice Chair Hennelly moved to accept Judge Campbell's recommendation to extend an offer to Candidate #2 and give Judge Campbell the option of going to the next candidate should the first candidate not accept the position. Commissioner Valdez seconded the motion. Chairman Kavanaugh, Vice Chair Hennelly, Commissioner Everett and Commissioner Valdez voted in favor of the motion. The motion passed.

## Announcements, Scheduling of Future Meetings and Retirement Resolutions.

Mr. Testini noted the Christmas tree was put up, and this year we are going to have an evening with Santa.

#### Public Comment.

There was no public comment.

The meeting was adjourned at 2:32 p.m.

THE INDUSTRIAL COMMISSION OF ARIZONA

Ву

Gaetano J. Testini, Director

ATTEST:

Kara Dimas, Commission Secretary

1	INDUSTRIAL COMMISSION OF ARIZONA
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6	PUBLIC HEARING REGARDING THE 2024 SELF-INSURED RATE DEVELOPMENT
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11	November 30, 2023
12	1:07 p.m.
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21	Prepared by:  Dorothy A. Schulte, RPR  PERFECTA REPORTING  602-421-3602
22	Dorothy A. Schulte, RPR 602-421-3602 Certified Court Reporter Certificate No. 50459
23	CELLILICALE NO. 30433
24	(ORIGINAL)
25	(ORIGINAL)

1	THE I	PUBLIC HEARING REGARDING THE 2024
2	SELF-INSURED RA	TE DEVELOPMENT was reported by Dorothy
3	A. Schulte, CCR	, RPR, Arizona Certified Court Reporter
4	No. 50459, in a	nd for the State of Arizona.
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11		<u>APPEARANCES</u>
12	COMMISSIONERS:	Chairman Dennis P. Kavanaugh Vice Chairman Joseph M. Hennelly, Jr.
13		Commissioner D. Alan Everett Commissioner Maria Cecilia Valdez
14	STAFF:	Gaetano Testini, Director
15		Afshan Peimani, Chief Counsel Kara Dimas, Commission Secretary
16		Yvonne Borunda, Legal Administrator Renee Pastor, Self-Insurance
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1	I N D E X	
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3	<u>SPEAKERS</u> :	PAGE:
4	RENEE PASTOR	4
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Phoenix, Arizona November 30, 2023 1:07 p.m.

# <u>PROCEEDINGS</u>

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item on our agenda is we're having a public hearing on self-insured rate development for this year. And this hearing is being held to give members of the public and Commission stakeholders an opportunity to comment on staff proposals regarding the 2024 Self-insured Rate Development.

And the staff proposal has been posted on the Commission's website for the last month.

And Renee Pastor, our self-insured administrator, will provide a brief overview of the staff proposal, so I will turn it over to Renee for her presentation.

Thank you for all the work in this.

MS. PASTOR: Thank you. Thank you for thanking me.

I did -- the memo that I submitted to you it gave a little history because -- and then I gave myself the self-proclaimed title of ICA historian, just so you

know.

CHAIRMAN KAVANAUGH: Institutional memory is a good thing.

MS. PASTOR: Right.

So I went over the fact that, you know, ICA and the State Compensation Fund were together up until 1969, when they split apart.

During that -- a small period there, the

State Compensation Fund used to calculate the

self-insured taxes for the ICA, and then at some point
they said they weren't doing it anymore, and then the

staff here had to start calculating taxes.

I came on in 2004 and immediately noticed there was a big disconnect between the NCCI rates and what -- what's going on in the self-insurance program.

When we promulgated the new Rule packet,
Article 15, we had to give ourselves the ability to
create rates, and the reason that we did this is
because we had to come up with a deviation factor.

 $$\operatorname{\textsc{Before}}$$  the Statute 23-961 stated that the ICA will follow what State Compensation Fund did.

And since they privatized and became a mutual company, we couldn't do that anymore, so -- but in order to come up with a deviation schedule for each self-insured employer, we had to come up with the

rates, so you kind of couldn't put the cart before the horse so to speak. So hence is that big package in front of you.

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And one of the other things that we -- that I noticed going through here is last year we came up and we separated code 7219, which was short-haul and long-haul trucking, and there are definitive, big differences in short-haul and long-haul, so we extrapolated those out, back into their proper areas. So now we have 7228, 7229 starting with this year, so we'll be able to calculate the proper tax for the trucking company.

What happened with the trucking company is, like, when they -- they had 7228 and 7229, and then they developed 7219 in 2019 by putting it all together because most of this industry is in our self-insurance program.

So where you see things like 7380, that's local drivers, so that -- they didn't really look at that -- NCCI didn't look at that as a need to have that code in the state, whereas we did, because the majority of industries in this state that are in the self-insurance program use that code.

So we want to be able to calculate the taxes correctly in order to assess the proper deviation, and

we have to be able to assign an experience modification rate to all self-insured employers regardless of the plan that they're on because Plan A and Plan B, which is the fixed premium plan, ex medical plan, do not have experience modification factor in the primary formula.

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So -- and due to that we were never able to measure the safety of all self-insured employers using information based on the self-insured employers.

Now, starting in 2023, every self-insured employer will have an e-mod, and the thing is those e-mods will be credible because it's going to be based on the data of all self-insured employers. So it's based on their own data, so they really can't say it's wrong or right, you know what I mean. There's no argument there. It's accurate basically is what I'm saying.

So -- so that's the good point. We don't have to rely on those external sources, you know, for other information to determine if their -- their safety is adequate. We have it right in front of us.

And when we're calculating taxes at tax time, I can see that that e-mod has jumped, and I know that it's credible, and then we can make the recommendations to work with ADOT right at that time, right as it's fresh.

So, now, moving forward, we also had 8829, which NCCI discontinued, and we brought it back in 2023.

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And for 2024, we came up with volunteer codes. What is out there is NCCI has 8411, and the problem with 8411 is that it's for firefighters or it's supposed to be, and the State Department of Insurance kind of made them come up with this code, but we have several categories in the definitions for volunteers that are supposed to have codes.

So we extrapolated all the different information that we could, and we came up with the eight -- the seven additional codes plus 8411, so I call it the 8411 series.

We needed a volunteer -- general volunteer code as well as these detailed codes that match the statute because there are several self-insurers out there that cover their volunteers, you know, as part of their self-insurance program.

I've seen claims in the six digits, you know, for these volunteers, and so we need to have a code to make sure that they're included in the tax calculation, so -- and to know what their actual e-mod is.

So those codes are -- we start at 8411, and we made that very organic with the volunteer

firefighters. We have 8412, which is certified ambulance drivers and attendants.

And we have 8413, certified volunteer police and sheriff reserve because there wasn't a lot of difference in those two, so we approved them together.

8414 was DES on-the-job training for TANF, so if the DES has any claimants or, you know, recipients of TANF that they farm out, they should be covered under the State's work comp. program. And this is the code that they would use.

We have 8415 worker -- Volunteer Workers of a Licensed Health Care Institution, again medical is one of those categories where the primary industry is in the self-insurance program.

Municipals -- almost all municipals with the exception of, like, two small towns and one small city and about 70 fire districts are in the self-insurance program. So now we have places for them, for their volunteers.

Moving on, we have 8416 for volunteer search and rescue.

8417 is your general volunteer.

23-901.06 for cities and counties.

And 8418, Arizona Game and Fish Reserves.

8417, I was able to pull it out using

The idea with this is to also have the other entities that are reporting just general volunteers report under that code, and then we'll extrapolate that and come up with a code for them next year, so --

2.3

2.4

And then the rates that you have before you, there are three different options.

Option 1, rate increases are capped at 25 percent, and I want to say that this is just an average kind of cap. There were codes for municipals where the rates were still under valued by about 65 percent because the majority of municipals are in the self-insurance program.

So where there's a majority of industries in the self-insurance program, there's a big gapping law between NCCI rates and our rates, but we're trying to bridge that gap. It'll probably take about another three years to get there.

Anyway, back to option 1, rate increases are capped at 25 percent for those payroll classification codes that were undervalued, and excess distributed to the remaining classification codes, and it has a 3.5 percent average rate increase.

Rate two, option 2, is rate increases are capped at 25 percent with no excess distributed to the remaining payroll classification codes.

And then option 3, capped at 25 percent, and then -- sorry -- the full excess were not distributed, but we had -- excuse me -- 5 percent that was distributed of the excess on option 3.

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With that, we make the recommendation for the Commission to adopt scenario 1 with the excess distributed because that will actually help us get to our end goal in -- in a sooner amount of time.

 $\,$  And I will add that I calculated several taxes where there were e-mods of like 1.6, 1.80.

And what happened was these e-mods dropped to about half, so we're seeing a more accurate version.

When we're using NCCI rates for the -there's an ELR table, and these ELR table -- it's
expected loss rate table -- there is a rate assigned to
each payroll class code, and those were way too low.

And so when you have an abundance of injuries, it was weighting the injuries too heavily, thus driving up the e-mods, so we were getting, like, a super -- super pushed up e-mod. There was -- it was larger than it should have been. So with that, it just weighted too heavily on injuries.

So now we're going to get a true e-mod. We can depend on this e-mod, and we can look at it to make recommendations as well as determine what the deviation

that the self-insurer will get.

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And the idea with the deviation rate schedule in here is that the better the e-mod the more of a discount the self-insured employer will get from the annual premium, so thus we're incentivizing safety with the idea of them putting more into their safety program because they realize it does affect their bottom line.

And in business, yes, they look at people and people have worth, but it's like, you know, in business and corporate level, they really look at bottom lines, and so that's a way to emphasize safety. And, quite frankly, I'm very proud of that.

CHAIRMAN KAVANAUGH: Questions for Renee from Commissioners today?

COMMISSIONER HENNELLY: I have a question.

CHAIRMAN KAVANAUGH: Joe.

COMMISSIONER HENNELLY: So just to sort of make sure I understand this, we still use NCCI rates and a lot of codes.

MS. PASTOR: No, what we use -- we're going to use these rates to calculate insurance; but I will say when we're developing the rates, we take into consideration the NCCI model, so it's involved in there.

MR. HENNELLY: Okay, and this is because of the fact that the NCCI rates or process just misses a lot of what goes on in Arizona because of the vast number of self-insured entities?

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MS. PASTOR: Yeah, in Arizona, like I said, with municipals, the majority of industries -
COMMISSIONER HENNELLY: Right.

MS. PASTOR: -- and their -- medical, trucking, you know, and it's like you can't -- when I say majority, yes, they have the largest employers that make up the most weight.

COMMISSIONER HENNELLY: Right.

MS. PASTOR: So smaller employers aren't in the Self-insurance Program unless they're part of a pool, so -- but when it comes to municipals, most of them are in one of the pools that we have. We have five pools, so there is -- what there is, is like they won't take the -- NCCI won't take the information that we have for payroll and losses.

And last year the self-insured made up like 32.6 percent. The prior year the self-insured made up 40 percent of the injuries in the state. And on average they make up anywhere from 22 to 28 percent of the premiums.

So that's quite a large amount to just not

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use to develop rates. So, I mean, they're just using
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    the rates -- or developing rates on the information
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    provided by insurance carriers.
                   COMMISSIONER HENNELLY: Okay, and so AMI
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    has access to the self-insured data and the NCCI --
    NCCI concept developed appropriate rates for the
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    Self-insured Program.
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                   MS. PASTOR: Correct. I average it all
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    over, and we work with both.
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                   COMMISSIONER HENNELLY: Okay.
                                                   Thank
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    you.
                   MS. PASTOR: So this is -- You know,
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    we're going to get better and better at this.
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                    COMMISSIONER HENNELLY: Oh, we are.
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    really appreciate all the work you had put into this
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    too. Thank you.
                   CHAIRMAN KAVANAUGH: Other questions for
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    Renee from Commissioners?
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              Because we are having a public hearing today,
    we now welcome people to present your oral comments and
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    recommendations regarding the 2024 Self-Insurance Rate
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    Development.
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              And we'll start with a list that people have
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    already requested to speak per the instructions
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    received a month ago with a copy of the proposed
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updates.

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Others wishing to speak will then also be given an opportunity. You'll have five minutes to speak. At the beginning of your comments, for the record and the court reporter, please state your name again and spell it and state who you represent.

At the conclusion of your comments, the Commissioners and Staff may ask you questions.

In the interest of time, please do not repeat what other speakers have stated. If you agree with what has been said, simply state as such.

And I do not have a list of people who have requested to speak or would this be individuals identified on my call sheet?

MS. DIMAS: They didn't indicate they needed to speak, but --

CHAIRMAN KAVANAUGH: Okay. And I don't have any requests to speak from people present here at the hearing.

So given those circumstances with no prior requests to speak or current requests to speak, we'll now declare the record closed.

(WHEREUPON, the Self-Insured Rate Development Public Hearing concluded at 1:28 p.m.)

\* \* \*

CERTIFICATE BE IT KNOWN that the foregoing proceedings were reported by Dorothy A. Schulte, Certified Reporter, Certificate No. 50459, State of Arizona, and reduced to written form under my direction; that the foregoing 15 pages constitute a full, true, and accurate transcript; all done to the best of my skill and ability. DATED at Phoenix, Arizona, this 5th day of January, 2024. Dorothy A. Schulte Dorothy A. Schulte, RPR 2.4 Certified Court Reporter Certified No. 50459