

**2017 ICA Workers' Compensation
Claims Seminar
Hyatt Regency Phoenix
122 N. 2nd St., Phoenix, AZ 85004
August 10 & 11, 2017**

WiFi Access Password: ICA2017



“FACING THE FUTURE TOGETHER”

Thursday August 10, 2017

7:30 - 8:30 Check-In/Continental Breakfast

8:30 - 9:30

* Scheduled Permanent Disability Awards* (ROOM A)	(Topic covered from 8:30-9:30 and 12:30-1:30)	Robert Galyen, Ombudsman Office
* Claims Adjusting Overview* (ROOM B)	(Topic covered from 8:30-9:30 and 12:30-1:30)	Melinda Poppe, Deputy Dir. Ruby Tate, Special Fund Mgr.
ADOSH Recordkeeping (300 Logs) (ROOM C)	(Topic covered from 8:30-11:00 with a 30 minute break at 9:30)	Jenny Mandeville, ADOSH Training Officer
MSA's and Annuity Structured Settlements. (ROOM D)	(Topic covered from 8:30 – 9:30 and 10:00 – 11:00)	Carla Roberts, NuQuest, Marsi Kearns, Ringler

9:30 – 10:00 Refreshment Break

10:00 – 11:00

* Unscheduled Permanent Disability Awards (Loss of Earning Capacity)* (ROOM A)	(Topic covered from 10:00-11:00 and 2:00-3:00)	Jacqueline Kurth, Medical Resource Office Mgr.
* Average Monthly Wage Determinations* (ROOM B)	(Topic covered from 10:00-11:00 and 2:00-3:00)	Gregg Morgan, Assistant Claims Mgr.
ADOSH Recordkeeping (300 Logs) (ROOM C)	(Topic covered from 8:30-11:00 with a 30 minute break at 9:30)	Jenny Mandeville, ADOSH Training Officer
MSA's and Annuity Structured Settlements. (ROOM D)	(Topic covered from 8:30 – 9:30 and 10:00 – 11:00)	Carla Roberts, NuQuest, Marsi Kearns, Ringler

*** These 4 workshops satisfy training requirements for out-of-state claims processors**

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Thursday, August 10, 2017

11:00 – 12:30 Luncheon (Second Floor Atrium)

12:30 – 1:30

* Scheduled Permanent Disability Awards * (ROOM A) (Topic covered from 8:30-9:30 and 12:30-1:30)	Robert Galyen, Ombudsman Office
* Claims Adjusting Overview * (ROOM B) (Topic covered from 8:30-9:30 and 12:30-1:30)	Melinda Poppe, Deputy Dir. Ruby Tate, Special Fund Mgr.
The Use of Social Media Investigation Technology (ROOM C) (Topic covered from 12:30 – 1:30 and 2:00 - 3:00)	Fidiam Guerrero Frasco Investigative Services
The ALJ Division Hearing Process (ROOM D) (Topic covered from 12:30-1:30 and 2:00-3:00)	Michael Mosesso, ICA Chief ALJ Allen Shayo, Vice Chief ALJ

1:30 – 2:00 Refreshment Break

2:00 – 3:00

* Unscheduled Permanent Disability Awards (Loss of Earning Capacity) * (ROOM A) (Topic covered from 10:00-11:00 and 2:00-3:00)	Jacqueline Kurth, Medical Resource Office Mgr.
* Average Monthly Wage Determinations * (ROOM B) (Topic covered from 10:00-11:00 and 2:00-3:00)	Gregg Morgan Assistant Claims Mgr.
The Use of Social Media Investigation Technology (ROOM C) (Topic covered from 12:30 – 1:30 and 2:00 -3:00)	Fidiam Guerrero Frasco Investigative Services
The ALJ Division Hearing Process (ROOM D) (Topic covered from 12:30-1:30 and 2:00-3:00)	Michael Mosesso, ICA Chief ALJ Allen Shayo, Vice Chief ALJ

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Friday, August 11, 2017

7:30-8:15 Check-In/Continental Breakfast

General Assembly..... Gregg Morgan, Moderator
(BALLROOM) Assistant Claims Manager

8:15 – 9:15 State of the ICA Dale Schultz, ICA Chairman
James Ashley, ICA Director
Kimberly Yee, State Senate Majority Leader

9:15 - 10:15 Recent Legislation and State of AZ Update..... Ray Di Ciccio, State Risk Manager
Jason Porter, ICA Chief Counsel

10:15 - 10:45 Refreshment Break

10:45 - 11:45 Recent Court Decisions..... Christopher S. Norton, Esq.
Robert E. Wisniewski, P.C.

11:45 - 1:00 Luncheon (Second Floor Atrium)

1:00 - 2:00 PRP Injectable Stem Cell Treatment in Orthopedic... Dr. David S. Bailie
AzISKS
Arizona Institute for Sports, Knees, Shoulders

2:00 - 2:30 Refreshment Break

2:30 – 3:30 Medical Memory (Videotaping Evaluations with Patients) Dr. David Ott, Ortho Arizona
Dr. Randall Porter, Barrows Institute

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CLAIMS PORTAL SERVICES



<https://claims.azica.gov>