



NEW MEDICAL RESOURCE OFFICE TRAININGS

03/01/2022

Greetings!

The Medical Resource Office is providing two distinct training webinars over the next few months.

The first training webinar, **Treatment Guidelines and Preauthorization**, is designed to inform stakeholders involved in the care or management of injured workers about the Treatment Guidelines and Preauthorization process. The training provides instruction that clarifies the expectations and outlines the responsibilities of involved parties.

The other training webinar, **Making the Most of the Fee Schedule**, is targeted to payers, claims adjusters, and third-party administrators and ensures that stakeholders understand specific parts of the Fee Schedule. Fee Schedule topics that are discussed include:

- Reimbursement for telehealth services, mid-level providers, ground ambulance service providers, and supplies.
- Guidelines for physical medicine and evaluation and management services
- Arizona specific codes
- Pharmaceutical Fee Schedule Guidelines

Please select the date and time from the links below to register for a live webinar. You will receive a confirmation email with the URL for the webinar within the body of the email. You will NOT receive a calendar invite so please update your calendar and include the link to join the webinar.

Please note the ICA uses the Google Suite, and webinars are conducted with Google Meet. The transition to G Suite may require participants to have a Google Account.

Before the Webinar, please confirm with your IT department that you are able to:

- Achieve connectivity to Google Forms and Google Meet
- Install or use Google Chrome as it is the preferred browser for the G Suite products

Please note, all times are listed in Arizona time

Treatment Guidelines and Preauthorization

- March 21, 2022, at 11 a.m. Please register [here](#).
- March 31, 2022, at 10 a.m. Please register [here](#).
- April 28, 2022, at 10 a.m. Please register [here](#).

Making the Most of the Fee Schedule

- March 10, 2022, at 2 p.m. Please register [here](#).
- April 12, 2022, at 1 p.m. Please register [here](#).

Regards,

The Industrial Commission of Arizona